

The Aboriginal Liaison works with hospital colleagues from Social Work, Psychology, Pastoral Care, Nursing, Medicine, Mental Health and Rehabilitation to enhance the healthcare of Aboriginal patients and families.

- ▶ Hospital staff from all service areas can access the program for a family via direct departmental referral.
- ▶ Aboriginal and Urban Community Agencies can refer children and families to the Aboriginal Liaison.
- ▶ Treaty 7 Nation Health Services and Social Services can refer children and families to the Aboriginal Liaison.

The Aboriginal Liaison also collaborates with:

- ▶ The Calgary Health Region Aboriginal Health Program
- ▶ The Aboriginal Hospital Liaisons at other sites:

Rockyview General Hospital

Phone: (403) 943-3139
Fax: (403) 943-3349

Foothills Medical Centre

Phone: (403) 944-8105
Fax: (403) 944-1446

Peter Lougheed Centre

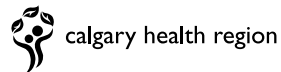
Phone: (403) 943-5603
Fax: (403) 219-3572

The Aboriginal Liaison can be contacted at:

Family & Community Resource Centre

Alberta Children's Hospital
2888 Shaganappi Trail NW, Calgary, AB T3B 6A8
Phone: (403) 955-7034, Fax: (403) 955-2444

www.sacyhn.ca

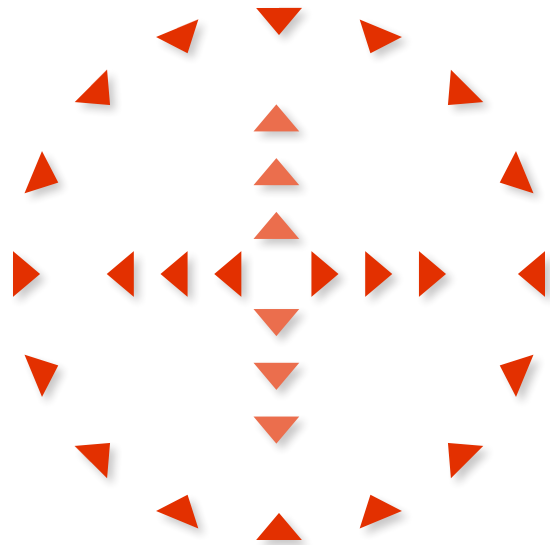


WELCOMING AND SUPPORTING ABORIGINAL CHILDREN AND THEIR FAMILIES...



The Aboriginal Liaison works with:

- ▶ Inpatients at Alberta Children's Hospital (ACH).
- ▶ Families coming to the hospital for outpatient appointments, either for follow-up or as a new patient.
- ▶ Families who have gone home after having been in the hospital.



The Aboriginal Liaison understands the special challenges Aboriginal families may face when their children are in the hospital and can:

- ▶ Seek out patients and families and provide support when they are experiencing stress.
- ▶ Explain medical procedures, treatments and technical language.
- ▶ Provide information about services at ACH and within the Family & Community Resource Centre.
- ▶ Collaborate with other service providers to ensure that the unique needs of aboriginal families are identified and addressed.
- ▶ Consult with other service providers about the spiritual and cultural needs of Aboriginal children and their families to facilitate culturally competent and family centred care.
- ▶ Facilitate Aboriginal spiritual practices in the hospital by liaising with Aboriginal Elders and the appropriate hospital department.
- ▶ Connect families with support services they need when discharged.
- ▶ Follow up with patients and families of Treaty 7 Nation to ensure continuity of care and to provide liaison between the Hospital, Community Agencies, Social Services, Health Services and Tribal Police.



The Aboriginal Liaison can be contacted by:

Phone: (403) 955-7034
Fax: (403) 955-2444



24 Hour Medical Referral Service:

Phone: (403) 292-5281
(or if calling from out of town)
Toll Free: 1-866-292-5284



Families may call directly or ask a hospital staff member for assistance:

Phone: (403) 955-7211

